



Event & Function Terms & Conditions

Quote & Confirmation

A quote will be supplied on request for your function, upon acceptance of this quote an invoice will be issued and a deposit requested, once the deposit has been received a confirmation will be issued, until this confirmation has been issued the Venue spaces will continue to be available to other interested parties, although as a tentative booking you the client will be prioritised.

Deposit

Function/Event deposit amounts will vary. The client will be advised the deposit amount on the quotation.

All food packages are to be paid in full no later than 14 days prior to the event. This payment is non-refundable

Cancellation / Attendee Changes

The client may only cancel by written notice to Whisper Restaurant & Gin Bar. If the client cancels the event/function after the payment of the deposit or full amount, the client will be responsible under the following terms:

If the event is cancelled and/or attendee numbers change:

- a) **Up to 45 days prior to the event date:** Deposit will be refunded minus a 10% administration fee.
- b) **Up to 30 days prior to the event date:** 25% of the deposit will be retained.
- c) **Up to 14 days prior to the event date:** 50% of deposit received will be retained.
- d) **Within 14 days or less of the event date:** 100% of all deposits received will be retained.

Pricing

Events and Functions are quoted as per 'Price on Application'

Minimum Spend amounts apply to all functions and/or events. All food & beverage purchases made by the client & their guests contribute to the minimum spend. Any shortfall in achieving the minimum spend will be charged to the client from the deposit.

All events 'finish' at 9:30pm unless management have agreed otherwise in writing.

Price Variation

In the unlikely event price changes or product supply change from the date of quotation and/or confirmation you, our client will be advised of such. This could be attributed to but not confined to transportation industry,

livestock and/or fresh produce supply difficulties. In these unlikely events alternative substitutions will be provided with written notification of the price difference.

Damages

Whisper Restaurant & Gin Bar takes all reasonable care but no responsibility for damage, loss or injury to person or property whilst at the venue. Damage to Venue property by the client or their guests, will result in repair/replacement costs being billed to the client.

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Responsible Service of Alcohol (RSA)

Whisper Restaurant & Gin Bar practices & fully supports QLD RSA.

Management reserves the right to refuse entry or service in accordance with RSA.

Minors

Minors must remain under the direct supervision of their parents or legal Guardian's at all times.

Outside Food and Beverage

No outside food or beverage may be brought into the Venue with exception of 'Special Occasion Cakes' (cakeage charge may apply)

Sound Levels/Music & Audio Visual

Liquor Licensing QLD regulations apply to all licensed premises. Management reserves the right to monitor/adjust sound levels and/or content in all areas of the Venue.

FOOD ALLERGIES AND INTOLERANCES

All Allergies must be conveyed to us prior to the event. All pre-cautions will be taken to minimise any potential harm and staff will be briefed on ingredients pertaining to specific guest requirements.